

# FAQs

## Frequently Asked Questions End-of-Life L SCAN 1000P



<b>End-of-Life Milestones for L SCAN 1000P</b>	<b>Effective Date</b>
Final Order Date	October 31, 2011
Cessation of Production	December 31, 2011
End of Service/Support	December 31, 2016
End-of-Life	December 31, 2016

# FAQs

1. *Can the L SCAN 1000P still be ordered?*

The L SCAN 1000P can be ordered through October 31, 2011, with production scheduled to cease on December 31, 2011.

2. *Is there a successor product? What are the major differences?*

Yes, the successor product is the L SCAN 1000PX.



The L SCAN 1000PX is a truly next generation 1000 ppi palm scanner, not only in terms of dimensions and weight, but also in terms of image resolution, speed and convenience for users.

Table 1 lists the principal differences between the two units.

Parameter	L SCAN 1000P	L SCAN 1000PX
Dimensions	13.8" x 19.7" x 6.0" (350 mm x 500 mm x 150 mm)	12.0" x 12.1" x 5.2" (306 mm x 308 mm x 133 mm)
Weight	35 lbs (16kg)	14.9 lbs (6.8kg)
Number of prisms	Two	Single
Capture time for 1000ppi palm image	2.6 seconds	< 0.5 seconds
Flexibility of capture for flat fingers	Flat fingers have to be captured at a fixed position on the platen	Flexible capturing of flat fingers at every position on the platen
User feedback	Only via PC screen	Local color display at the unit or PC screen
Foot switch connection	Direct foot switch interface at the unit	Footswitch is connected via USB to the PC
Silicone membrane use	Possible but not re-configurable	To be used with or without silicone membrane without any adjustment

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3. *What needs to be considered (peripherals, software, operator training) when using the successor product?*

Because of its new design, functionality and higher performance, the L SCAN 1000PX requires a variety of peripherals that are different to those used with the L SCAN 1000P. Peripherals and software questions are answered below in detail.

From the user point-of-view the major difference is that the new L SCAN 1000PX has only one prism compared to two prisms in the L SCAN 1000P. The single prism does not reduce the capture modes; it is still possible to capture full criminal tenprints as well as lower palm, upper palm and writers palm. Rolled fingerprints are captured at the lower central part the large prism.

The new FlexFlat™ capture mode enables flat fingers to be captured anywhere on the prism.

4. *What is covered during the five year service period?*

The five year service period includes software maintenance support and hardware repairs. It does not include any hardware development engineering or software feature development.

5. *What happens if the L SCAN 1000P breaks after the end-of-service?*

Availability of all components is guarantee for five years. Should the scanner require repair after December 31, 2016, users will need to contact Technical Services for potential repair options.

### Peripherals

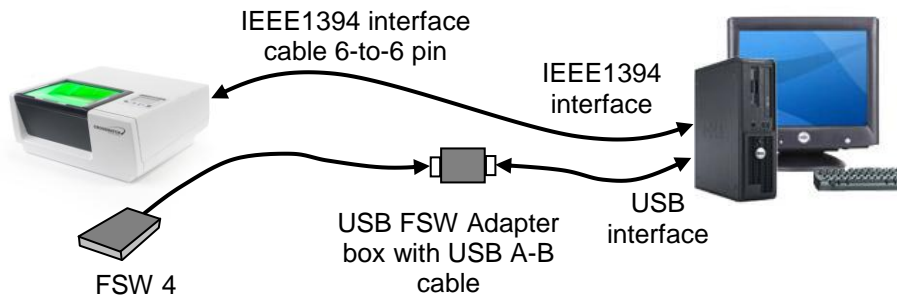
6. *Can the L SCAN 1000P cabinet be used with the L SCAN 1000PX?*

Customers can use the L SCAN 1000P fixed-height or height-adjustable LITE cabinets with the L SCAN 1000PX. A special Adapter Kit which includes the components for the footswitches (see question 8) is required and can be ordered through Customer Service.

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7. *How are footswitches configured with the L SCAN 1000PX?*

Unlike the L SCAN 1000P, a footswitch cannot directly connect to the L SCAN 1000PX. A footswitch USB adapter and an additional USB cable are required. Please contact Customer Service for the correct part numbers and pricing.



Footswitch + USB Adapter + USB cable for desktop use



8. *Is the desk mounting system for the L SCAN 1000P compatible with the L SCAN 1000PX.*

No, the L SCAN 1000P desk mounting system is not compatible with the L SCAN 1000PX.

The L SCAN 1000PX utilizes a bracket that can be mounted on a desk or counter with three screws. The scanner can be fixed or removed from that bracket easily and without any tools. This bracket is included with each standard L SCAN 1000PX ordered.

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9. Will the silicone membranes from the L SCAN 1000P work with the L SCAN 1000PX?

The prism surface (Attention: NOT the active scanning area) is slightly different between the L SCAN 1000P and L SCAN 1000PX. Therefore the silicone membranes of the L SCAN 1000P do not fit the L SCAN 1000PX. L SCAN 1000PX silicone membranes supply kits are available.

However it is possible to trim the pad by cutting 2 mm both sides of the pad to allow a pad for the L SCAN 1000P to be used on the L SCAN 1000PX.

## Software

Low Level Software SDK	Middleware Software	L SCAN 1000P	L SCAN 1000PX	Windows 7 Support
Capture Essentials	-	x	Not Possible	Not Possible
Capture Essentials	Capture Master	x	Not Possible	Not Possible
L SCAN Essentials	-	x	x	x
L SCAN Essentials	L SCAN Master	x	x	x

10. Is the integrated L SCAN 1000P with Capture Essentials software compatible with the L SCAN 1000PX?

No, the L SCAN 1000PX is supported by the L SCAN Essentials (LSE) 6.4 or later versions. You will need to integrate this version of the L SCAN Essentials into your software.

LSE includes all operations for accessing the scanner deck, acquiring the fingerprint image in all available formats and with all available capture methods, and performing self tests and parameter evaluations. A runtime license is included in each shipment. For system integrators, an SDK version of the L SCAN Essentials is available containing integration sample codes and a comprehensive documentation.

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11. *Can the LSE software currently used with the L SCAN 1000P run on the L SCAN 1000PX?*

As the L SCAN 1000P is also supported by L SCAN Essentials you will simply need to upgrade your L SCAN Essentials software with version LSE 6.4.

12. *Can Capture Master be utilized with the L SCAN 1000PX?*

No. L SCAN Master as middleware, supported by the L SCAN Essentials, must be used.

13. *Does the L SCAN 1000P work with Windows / (32+ 64bit)?*

Yes, the L SCAN 1000P is fully supported and compatible with Windows 7 with the L SCAN Essentials 6.4 or later versions.

14. *Will Capture Essentials continue to be supported under Windows 7?*

No, the Capture Essential will not be supported under Windows 7.

15. *Will the L SCAN 1000P be supported for future operating systems?*

There is no plan to support the L SCAN 1000P with future operating systems.

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